

CERTIFICATE



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This is to Certify that

COMPANY NAME

ADDRESS

has been independently assessed and is compliant with the requirements of:

ISO 10002:2018

(Quality management - Customer satisfaction - Guidelines for complaints handling in organizations)

This certificate is applicable to the following product or service ranges:

SCOPE

Certificate No.: xxxxxxxxxx

Date of Initial Registration:

xx-xx-xxxx

1st Surveillance audit on or before:

xx-xx-xxxx

2nd Surveillance audit on or before:

xx-xx-xxxx

Date of Recertification:

xx-xx-xxxx

Authorised Signatory

SP Certification Limited

130, Old Street, London,
EC1V9BD, U.K.

Email: info@spcertification.co.uk

www.spcertification.co.uk

Company No. 11668116



Verify Certificates

Accredited by Accreditation Forum of International Standards [AFIST (UK) LTD.]

9, Park View Road, Leeds, LS4 2LG, United Kingdom (UK), Email : info@afist.org, Website : www.afist.org

The approval is subject to the company maintaining its system to the required standards, which will be monitored by SPC. The Certificate remains the property of SPC and must be returned on request.

To check validity of this certificate please visit www.spcertification.co.uk and www.afist.org